

GET YOUR CAMPER PHOTOS IN OUR APP!

HOW TO ACTIVATE FACIAL RECOGNITION

4 Easy Steps

On the app, go to the **More** screen, select **My Campers**.

1. Read instructions and privacy information, check the box to agree.
2. Select your camper and tap **Add Photo**
⚠️ If the camera is black you need to go to the Settings app on your phone, find our app and edit the settings to allow camera access.
3. Zoom the camera to make your camper's face the same size as the oval.**
4. Take 2 or 3 photos to increase accuracy of the facial recognition technology.
5. Photos are automatically saved. You do not need to press the Save button.

**Photo Guidelines

When uploading photos of your campers for facial recognition, please follow these guidelines:

- ✓ Include a photo where the camper has a straight face (not smiling).
- ✓ Do not include photos of campers making funny faces.
- ✓ For campers with long hair, include a photo with their hair tied and one with their hair loose.
- ✓ Remove glasses and hats.
- ✓ Make sure there is nobody else in the camera frame.
- ✓ Make sure there is enough light.

Note: We want to make sure you do not miss any photos of your camper so the fidelity gauge with our facial recognition system will allow for a small level of "overmatching". As a result, there may be some mismatched photos saved to your camper's album.

